

Sepia Safari Africa Privacy Policy

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1. Introduction

Sepia Safari Africa ("the Company," "we," "our," or "us") respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or use our services. By engaging with our services, you consent to the practices described herein.

2. Data Collection

We collect personal data that you voluntarily provide when booking tours, subscribing to newsletters, or communicating with us. This data may include your name, contact details, payment information, passport details, travel preferences, and other necessary information to facilitate your travel experience.

3. Use of Information

Your data will be used to process bookings, manage your travel arrangements, provide customer support, and send relevant marketing communications with your consent. We may also use data to improve our services and comply with legal obligations.

4. Data Sharing and Disclosure

We do not sell your personal data. However, we may share your information with trusted third-party service providers (e.g., accommodation, transport, guides) strictly for the purpose of delivering contracted services. We may disclose data when required by law or to protect our legal rights.

5. Data Security

We implement reasonable technical and organizational measures to safeguard your data against unauthorized access, alteration, disclosure, or destruction.

6. Retention

Personal data will be retained only as long as necessary to fulfill the purposes outlined or comply with legal requirements.

7. Your Rights

You have the right to access, rectify, or erase your personal data. You may also object to certain processing or withdraw consent at any time by contacting us.

8. Cookies and Tracking

Our website may use cookies and similar technologies to enhance user experience. You can manage cookie preferences through your browser settings.

9. Changes to Policy

We reserve the right to update this Privacy Policy. Changes will be communicated via our website.

10. Contact Us

For questions regarding this policy or your data, contact:

Sepia Safari Africa

Email: info@sepiasafari africa.com

Phone: +254 722536550